

## How to access your result

Dear Patient

Thank you for having chosen our services, you can get your results at [www.abacid.es](http://www.abacid.es) with the following instructions:

Our nurses are going to give you a document ( RESGUARDO DE RECOGIDA DE INFORMES DE RESULTADOS ) with an identification number of your PCR and right below a Download Key which is going to be written in Spanish like this:

NÚMERO DE IDENTIFICACION ANÁLISIS: 121022277  
CLAVE DESCARGA WEB: 3D807228

NUMERO DE IDENTIFICACION> IDENTIFICATION NUMBER OF THE TEST\*

CLAVE DE DESCARGA> download key FOR THE WEB \*\*\*

In order to get your results you have to enter the website: [www.abacid.es](http://www.abacid.es) and in the following area you have to introduce:

-Your ID number \* (the one you give to the nurses or International department's staff), Passport number or any other ID number )

-Your ID PCR number \*\*

-And the download key \*\*\*.

The image shows a red web form titled 'Descarga directa de análisis'. The form contains the following fields and elements:

- A header with a test tube icon and the text 'Descarga directa de análisis'.
- A sub-header: 'Para utilizar esta sección, debe seguir las siguientes instrucciones:'.
- Input fields: 'DNI letra en mayúsculas', 'nº de identificación del análisis', and 'Clave descarga Web'.
- A checkbox: 'He leído y acepto las condiciones del Aviso legal'.
- A red 'Descargar' button.

Annotations with blue arrows point from external boxes to these elements:

- 'Passport number/ ID number\*' points to the 'DNI' field.
- 'IDENTIFICATION NUMBER OF THE TEST (ID PCR number)\*\*' points to the 'nº de identificación' field.
- 'Download key\*\*\*' points to the 'Clave descarga Web' field.
- 'Click here to accept the organic data protection law' points to the checkbox.
- 'Once you complete these steps, you will be able to download them. Lick here descargar.' points to the 'Descargar' button.

In case you have some problem with this, you can contact us directly [international@mail.hmhospitales.com](mailto:international@mail.hmhospitales.com)

Or you can call us:

+34 629 823 493

**The result takes around 24/7 to be ready, in case you do not have it contact us, results are not analyzed overnight, if you need it earlier please inform us**

**International Patient**

We manage any medical insurance  
Personalized international assistance 24/7



**HM**  
hm hospitales